

## Cookie Policy

### 1. What are cookies?

- 1.1. Cookies are small amounts of information which we store on your computer hard drive to keep records of the visits you make to our website.
- 1.2. Cookies allows the website to remember your actions or preferences over time. Cookies allow us to store information on the server to help make the web experience better for you and to conduct site analysis and web site performance reviews as well as optimize marketing.

### 2. Why do we use cookies?

- 2.1. The use of cookies is an industry standard, and you will find that most major websites make use of cookies, however, users can set their browsers to decline certain types of cookies or specific cookies. Further, users can delete cookies at any time.
- 2.2. Cookies can contribute to your ease of use when logging on to and using our website during future visits. Cookies allow us to monitor website traffic and to personalise the content of our website to you. In general, cookies make the interaction between you and our website faster and more efficient.
- 2.3. Cookies cannot access data off your hard drive or read cookie files created by other websites that you may have accessed. Cookies cannot be used to run programmes or deliver viruses to your device.
- 2.4. Cookies do not usually contain any information that can personally identify a user, but personal information that we store about you may be linked to the information stored in and obtained from cookies.
- 2.5. In the event that your browsing device is set up to reject cookies, you may not be able to use certain features on our website.

### 3. What type of cookies do we use?

- 3.1. We use the following types of cookies on our website.

#### 3.1.1. First-party and third-party cookies

First-party cookies are cookies issued from the Hloolo.find.co.za domain that are generally used to identify language and location preferences or render basic site functionality.

Third-party cookies belong to and are managed by other parties, such as service providers. Content from third-party service providers may contain third-party cookies, and we encourage you to consult the privacy policies of these third-party service providers on their websites for information regarding their use of cookies.

#### 3.1.2. Session cookies

Session cookies are temporary cookies that are used to remember you during your session visit to our website, and they expire when you close the web browser.

#### 3.1.3. Essential cookies

Essential cookies are cookies that allow our website to perform essential functions. Excluding these cookies would result in some parts of our website being inoperable.

#### **3.1.4. Site analytics cookies**

Site Analytics cookies monitors how our website is performing and how you, as a user, interacts with it. We also use these cookies to understand how we can improve our website and/or services.

#### **3.1.5. Functional cookies**

Functional cookies remember who you are as a user of our website. We use these to remember any preferences you may have selected on our website, including your username, password and settings.

#### **3.1.6. Persistent cookies**

Persistent cookies are used to remember your preferences within the website and remain on your desktop or mobile device even after you close your browser or restart your computer. We use these cookies to analyse user behaviour to establish visit patterns so that we can improve our website functionality for you and others who visit our website(s). These cookies also allow us to serve you with targeted advertising and measure the effectiveness of our site functionality and advertising.

### **4. How to manage cookies**

- 4.1. Your internet browser generally accepts cookies automatically, but you do have the option of changing this setting to stop accepting them. You also have the option of manually deleting cookies. Please note that deleting or no longer accepting cookies may prevent you from accessing certain parts of our website where cookies are necessary or because the website forgot your preference.
- 4.2. If you need assistance with adjusting your cookie settings, please consult the help menu on your internet browser. For more detailed information about cookies and how to manage them, please visit <http://www.allaboutcookies.org>.

### **5. How do I reject and delete cookies?**

- 5.1. You can choose to reject or block cookies by changing the cookie preferences on your internet browser.
- 5.2. By using our website without rejecting or blocking cookies, you agree that we can place cookies on your device.
- 5.3. To delete cookies, you will have to manually delete cookies from the cookie folder of your internet browser. The various internet browsers provide different procedures to manage your settings. The links below provide instructions to delete cookies:

[Microsoft Windows Explorer](#)

[Google Chrome](#)

[Mozilla Firefox](#)

[Apple Safari](#)

If you are not using any of the listed internet browsers, you should select “cookies” in the help menu for information on where to find your cookie folder.

## 6. **Updates to this policy**

We may occasionally make changes to this policy. If material changes are made, we will provide you with a prominent notice on our website or send you an email.

*[Updated 6 March 2025]*